

Terms and Conditions

Prices

- Prices are listed wholesale, USD.
- Prices are subject to change without notice.
- The wholesale prices listed in catalog and website are for retailers with a storefront or website. **AMAZON SALES ARE NOT PERMITTED. No Exceptions.**

Orders

- Minimum opening order is \$200. RainCaper has no minimum reorder!
- FOB: Altoona, PA using USPS or UPS. FedEx is very difficult in this area, therefore a \$10 surcharge applies to FedEx orders.

Payment

- Opening orders and international shipments are credit card only.
- We accept Visa, Mastercard, American Express and Discover.
- Net 30 terms are available upon rep approval.
- Net 30 accounts will be paid by check. No CC for Net 30 invoices.
- A \$30 fee will be charged for returned checks.
- A finance charge of 1.5% (18% annually) will be added to past due amounts.
- Customer agrees to pay all collection costs and attorney's fees.
- Delinquent accounts will be reported to credit agencies and bureaus.

Shipping

- FOB: Altoona, PA.
- Shipments will be delivered by UPS or USPS at our discretion. Gazebo Green will not be responsible for additional charges for inside deliveries.
- Special handling or shipping instructions must be specified and confirmed in advance and are subject to extra charges.
- International customers are responsible for entry into destination country, including freight forwarding arrangements, customs clearance and all associated broker charges, import duties, customs fees, tariffs and taxes. Shipping and other fees for orders denied by customs or refused by customer will not be refunded.

Claims and Returns

- Claims for replacement of damaged or missing items must be reported to GAZEBO GREEN in writing within 3 business days from receipt of shipment. Freight damage is the responsibility of the carrier. Any shipping damage must be claimed by the consignee with the carrier.
- Return goods require a GAZEBO GREEN Return Authorization number and will not be accepted without prior authorization. Return request must be received within 10 business days of receipt of shipment.
- Returns must be received in their original condition at our office location: 1157 Pugh Road, Wayne, PA 19087
- Returns are subject to a 20% handling and restocking fee.
- Unauthorized returns and refused shipments will be charged a 20% restocking fee plus freight charges.

